

SPOTLIGHT FEATURE ---

JAY P. PATEL, *PRESIDENT & CEO*

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President & CEO, Jay P. Patel with Student Mona Tse

Words Alone Can Not Measure This Success

By Rita M. D. Lancellotta, B.S., B.A.

Chief Marketing Officer

There have been many interesting people that we may have encountered in our lives----but none that are quite as truly unique and fascinating as Jay P. Patel, President and CEO of Quality & Productivity Solutions, Inc.

Jay not only possesses well over 25 years of professional work experience (including consulting for lead companies that are Fortune 500 clients), but also a highly educated background. Holding a Bachelor's Degree (Engineering) and two Master's Degrees (Engineering and Business), Jay's knowledge did not stop there---it's was just the beginning. An ASQ Fellow, Jay holds 7 ASQ Certifications (Six Sigma Black Belt, Certified Quality Auditor, Certified BIO Medical Auditor, Certified Software Quality Engineer, Certified Quality Engineer, Certified Quality Manager and Certified Quality Improvement Associate) along with numerous other certifications (RAB Quality Management System Lead Assessor, AIAG Supplier Auditor, Internal Auditor, Lean Certification and Master Black Belt). He is also a certified Project Management Professional, all to say the least!

Jay has been the National Malcolm Baldrige Quality Award Examiner. He has been the

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ON THE HOLIDAY SCENE



- Lean
- Six Sigma (Green, Black and Master Black Belt)
- Design for Six Sigma
- ISO 9001, ISO 13485, TS, TL, AS
- Project Management
- Software
- Human Resource Development
- Green, Energy and Environmental

TINY TREATS



**Left to Right - Staff Members
PAM MARTEL AND NEHA GUPTA**



Quality & Productivity Solutions, Inc.

Industries Served

- Service
- Healthcare
- Manufacturing
- Medical Devices, Pharmaceutical and Biotech

Approved provider for Unemployment training

Training on today's hottest topics

- Lean
- Six Sigma (Green, Black and Master Black Belt)
- Design for Six Sigma
- ISO 9001, ISO 13485, TS, TL, AS
- Project Management
- Software
- Human Resource Development
- Green, Energy and Environmental



DESSERT TABLE

BEST WESTERN ROYAL PLAZA HOTEL COURTYARD TREE

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President of the Project Management Institute and served as Chapter President of the Institute of Industrial Engineers among holding numerous positions at Section and Region levels within ASQ (Chair of Worcester Section and the Chairman of North East Quality Council, the umbrella organization of the 21 ASQ sections of the North East.)

Unlike others, Jay's love for his work traveled from his mind and into his heart. He loves sharing his knowledge. He is an instructor for various Quality and Business Improvement courses. Moreover, his free time is occupied by attending the numerous events that invite him to be a guest speaker to the many willing listeners excited to hear his success story. He has presented speeches and seminars to various organizations such as the Project Management Institute, American Production and Inventory Control, Institute of Industrial Engineers, American Society for Quality and the Society of Manufacturing Engineers.

A recipient of several awards from PMI, IIE and ASQ including Project Manager of the Year, he also received the ASQ Excellence Award and NEQC's highest –the R. Shaw Goldthwait Award.

Such success surely cannot be measured by words alone!

2 New Courses
Computer & Software Basics
Sales & Customer Service Analyst
Call us today!

**STATE OF MASSACHUSETTS / DET
PUBLIC TRAINING COURSE SCHEDULE
(FOR A COMPLETE LIST OF COURSES, VISIT OUR WEBSITE)**

Most Popular Courses 2010 Schedule – Enroll Now!

January

- 01/04/10 – 03/26/10 Master Expert Certification
- 01/04/10 – 02/05/10 Management Certification
- 01/04/10 – 02/19/10 Management Certification – Manufacturing Professionals

February

- 02/01/10 – 04/30/10 Master Expert Certification
- 02/01/10 – 03/26/10 Lean Six Sigma Black Belt Certification
- 02/01/10 – 03/04/10 Management Certification
- 02/01/10 – 03/19/10 Bio Medical Certification
- 02/01/10 – 03/19/10 Management Certification – Manufacturing Professionals

March

- 03/08/10 – 04/23/10 Bio Medical Certification
- 03/15/10 – 06/18/10 Master Expert Certification
- 03/15/10 – 04/16/10 Management Certification

April

- 04/05/10 – 06/25/10 Master Expert Certification
- 04/05/10 – 05/27/10 Lean Six Sigma Black Belt Certification
- 04/05/10 – 05/07/10 Management Certification
- 04/05/10 – 05/14/10 Management Certification – Manufacturing Professionals

May

Please call for schedule

June

- 06/01/10 – 08/26/10 Master Expert Certification
- 06/01/10 – 07/22/10 Lean Six Sigma Black Belt Certification
- 06/01/10 – 07/01/10 Management Certification
- 06/01/10 – 07/23/10 Bio Medical Certification
- 06/01/10 – 07/23/10 Management Certification – Manufacturing Professionals

July

- 07/06/10 – 09/24/10 Master Expert Certification
- 07/06/10 – 08/27/10 Lean Six Sigma Black Belt Certification
- 07/06/10 – 08/13/10 Management Certification
- 07/01/10 – 08/20/10 Bio Medical Certification
- 07/06/10 – 08/20/10 Management Certification – Manufacturing Professionals

10 Reasons Why QPS Should Be YOUR lead Training Provider

1. Large Assortment of Courses
2. Excellent Programs – Multiple Popular Certifications
3. Multiple Training Facilities - Locations
4. E-Learning
5. Reasonable Tuition / Pricing
6. No Hidden Fees (all inclusive tuition)
7. 24/7 Availability (QPS is always there for you!)
8. Success Rate
9. Variety of Course Meeting Times
10. Highly Qualified Professional Instructors

New Training Facility Location

BOSTON TRAINING LOCATION:

Quality & Productivity Solutions, Inc.
New England Executive Park
15 New England Executive Park
1st Floor Room
Burlington, MA 01803

 Quality & Productivity Solutions, Inc.

हम हिन्दी भी जानते हैं
Noi Parliamo L'italiano
Nós Falamos Português
Hablamos Español